

From complexity to clarity: Rightmove secures SaaS apps that power real estate management

APPOMNI'S IMPACT



Early identification of SaaS security risks through **increased visibility**



Compliance with regulatory standards and security guidelines via **policy enforcement**



SaaS security alignment enhanced through **cross-functional collaboration** among teams and service owners



Scalable and efficient real estate management enabled by **monitoring critical SaaS apps**



Streamlined workflows and reduced manual effort achieved through **custom integrations**



AppOmni gives us the visibility we otherwise wouldn't have, allowing us to identify potential risks and address them before they become issues, ensuring our SaaS environment stays secure and aligned with our policies.

Tom Hanley
Information Security Director, Rightmove

rightmove 
believe it

INDUSTRY

Real Estate

EMPLOYEES

900

HQ

United Kingdom

DEPLOYMENT

Slack	GitHub
Microsoft 365	NetSuite
GitLab	Jamf

USE CASES

SaaS Security Visibility
Posture Management
Ongoing Monitoring

ABOUT RIGHTMOVE

Rightmove has the UK's largest selection of properties for sale and to rent, adds more listings than anyone else, and over 80% of all time spent on property portals is on Rightmove. Rightmove's vision is to give everyone the belief that they can make their move by giving people the best place to turn and return to for access to tools and expertise to make it happen. People can search Rightmove for residential resale, new homes, rentals, commercial property and overseas properties and use tools and information including getting a Mortgage in Principle, checking local sold prices, property valuations, market trends, maps and schools. Founded in 2000, Rightmove listed on the London Stock Exchange in 2006 and is a member of the FTSE 100 index. For more information, visit www.rightmove.co.uk/claims.

Tom Hanley is the Information Security Manager for Rightmove.

The Challenge

Rightmove, the UK's leading property advertising portal, faced challenges as its SaaS environment grew to support critical functions like collaboration, finance, and development. With SaaS tools rapidly adopted across teams, the need for centralised management became more important. Rightmove needed a way to have a complete overview over its growing SaaS landscape, to help with having a consistent approach to enforcing access and permission protocols, ensuring there were no gaps in security.

"One of the biggest challenges we noticed was the inability to effectively monitor SaaS applications compared to internally hosted systems," said Tom Hanley, Information Security Manager, at Rightmove. Decentralised management and inconsistent configurations compounded the issue, making oversight and enforcement difficult, he added. Rightmove uses core apps such as Slack and Microsoft 365 for collaboration, GitLab and GitHub for development, NetSuite for financial management, and Jamf for device management. Previously, Rightmove used occasional audits, which proved insufficient.

"Rightmove's challenge wasn't unique, but the scale of their SaaS environment made it particularly complex," said Tim Barrow, Managing Director of Peritus Cloud Security. "We recognised that they needed a robust and proactive solution to maintain oversight and secure their operations."

PERITUS
CLOUD SECURITY

ABOUT PERITUS CLOUD SECURITY

Peritus Cloud Security specialises in helping organisations mitigate cyber risks and secure both their cloud and on-prem environments. With over 40 years of combined experience, Peritus offers tailored, impartial solutions designed to address specific business challenges. By partnering with innovative technologies like AppOmni, Peritus ensures its clients are equipped with best-in-class tools to protect their operations effectively.

Tim Barrow is the Managing Director for Peritus Cloud Security.



Rightmove has been a valued customer of ours for many years. Through our deep knowledge and understanding of Rightmove's security environment, we identified the need for a tool like AppOmni to provide the visibility and control they required. Introducing AppOmni was an easy decision—it's a game-changer for SaaS security.

Tim Barrow
Managing Director, Peritus Cloud Security

Requirements

As its SaaS estate grew, Rightmove required a solution to enhance security oversight and integrate seamlessly with its workflows while ensuring compliance. Rightmove sought the following requirements:

- ✓ Insight into SaaS app configurations
- ✓ Easy to use and easy to deploy
- ✓ Reporting and insights for senior management
- ✓ Policy enforcement
- ✓ Continuous account management and technical support
- ✓ Scalability to support SaaS growth
- ✓ Customisability to tailor configurations and policies
- ✓ Threat detection capabilities

“We wanted a way to keep a closer eye on our SaaS estate as our company grew,” Hanley said,

“Through our long-standing partnership, we’ve witnessed how AppOmni simplifies the complexities of SaaS security. Recognising its ability to deliver immediate value and long-term scalability, we confidently recommended AppOmni as the ideal solution for Rightmove,” Barrow explained.



The Results

AppOmni resolved Rightmove's oversight challenges, providing a centralised view of its SaaS environment. The platform centralises monitoring, enabling the team to detect misconfigurations and policy deviations before they escalate. "AppOmni gives us the overarching visibility that we were looking for," Hanley said.

For example, when onboarding NetSuite, AppOmni flagged a configuration issue where customers were incorrectly set up as users, filling a 100,000-user capacity.

"It turned out that we had been setting up our customers using the wrong user types," Hanley shared. "With AppOmni, we were able to improve some of our practices and work even more efficiently to spot any issues."

Rightmove system administrators also value AppOmni's ability to provide detailed insights into SaaS configurations, system activity, and posture to strengthen security and streamline processes. "The system admins are comfortable that we have that level of clarity," Hanley said. "They understand why we need it, and it's become collaborative." By enabling teams to align on best practices, AppOmni ensures a shared understanding of the importance of SaaS security.

"Without AppOmni, we would still be looking for a sustainable way to have an overall view of our security estate," Hanley said. "We conducted more internal audits with various teams to check whether products are set up to meet our requirements and ensure users and permissions are in a good place. AppOmni lets us pre-configure rules and policies and put guardrails around security best practices. We spent a lot more time trying to manage that manually without AppOmni."

Next Steps

With Peritus Cloud Security's and AppOmni's ongoing support, Rightmove plans to expand its monitoring of critical SaaS applications, ensuring security remains a priority as it scales its operations.

And as AppOmni continues to play a pivotal role, Rightmove is confident in maintaining strong security oversight while scaling its SaaS estate.

"AppOmni takes on much of the heavy lifting," Hanley added. "Although it requires some initial investment, it enables us to focus on what truly matters while regaining control over a critical area of our business."

"The cloud is at the heart of everything now," Hanley emphasised, highlighting SaaS's pivotal role in today's business landscape.

"At Peritus, our goal is to empower clients to take control of their SaaS environments with confidence. Rightmove's success demonstrates how the right tools and expertise can transform complexity into clarity," Barrow concluded.

About AppOmni

AppOmni, the leader in SaaS Security, helps customers achieve secure productivity with their applications. Security teams and owners can quickly detect and mitigate threats using unmatched depth of protection, continuous monitoring, and comprehensive visibility. Trusted by 5 of the Fortune 10, AppOmni specializes in securing diverse SaaS environments. For more information, please visit <https://appomni.com>.